

Chapter 8: Databases and Indexes

QUERY 8.1: Please provide the full, formal declaration of the jaywalking law for the State of Hawaii. (*e-resource*)

SEARCH STRATEGY: Keywords/Boolean: jaywalk, law, statutes, hawaii, Hawaii AND statutes, jaywalk AND law, pedestrian.

SEARCH PROCESS: In Google, input: “hawaii statutes” and went to the top choice “Hawaii Revised Statutes” [<http://bit.do/revHI>]. In the search box at the hawaii.gov site, I input “jaywalk AND law” and used the first result, Section 291C-73. [<http://bit.do/jaywalkhi>].

The screenshot shows the official website of the State of Hawaii (hawaii.gov). At the top, there's a navigation bar with links for Government, Residents, Business, Visitors, and my.hawaii. Below the header is a search bar containing the query "jaywalk AND law". The main content area is titled "Search Results" and displays "Web Results". A single result is listed: a link to "www.capitol.hawaii.gov" with the URL "http://www.capitol.hawaii.gov/hrs/current/Vol05_Ch0261-0319/HRS0291C/HRS_0291C-0073.htm". A brief description of the result follows, mentioning Section 291C-73 and its content about crossing at other than crosswalks.

ANSWER: The full, formal declaration of the jaywalking law for the state of Hawaii, is found in §291C-73: *Crossing at other than crosswalks*.

§291C-73 Crossing at other than crosswalks. (a) Every pedestrian crossing a roadway at any point other than within a marked crosswalk or within an unmarked crosswalk at an intersection shall yield the right-of-way to all vehicles upon the roadway.

(b) Any pedestrian crossing a roadway at a point where a pedestrian tunnel or overhead pedestrian crossing has been provided shall yield the right-of-way to all vehicles upon the roadway.

(c) Between adjacent intersections at which traffic-control signals are in operation, pedestrians shall not cross at any place except in a marked crosswalk.

(d) No pedestrian shall cross a roadway intersection diagonally unless authorized by official traffic-control devices; and, when authorized to cross diagonally, pedestrians shall cross only in accordance with the official traffic-control devices pertaining to the crossing movements.

(e) Every person who violates this section shall be fined \$100. [L 1971, c 150, pt of §1; am L 2007, c 125, §2]

Allyson Ota
LIS 601
QUESTION SET #2

Capitol.hawaii.gov. (2015). HRS 291c-73 Crossing at other than crosswalks. Retrieved 16 October 2015, from <http://bit.do/hrs291c-73>

QUERY 8.2: I am researching Yoruba cosmology for an African Theology class in graduate school. I need a peer-reviewed article that provides an overview of the divination artifacts of the Yoruba. Also, this article needs to have a bibliography of major scholars on this topic. (*e-resource*)

SEARCH STRATEGY: Keywords: Yoruba, cosmology, Africa*, theology, religion, belief*. Got more via LoC Subject Headings for *artifacts*: “antiquities” or “archaeological assemblages” and I used the Boolean: cosmology AND (antiquities OR archaeological assemblages) AND yoruba.

SEARCH PROCESS: In OneSearch, I typed in my Boolean stated above, and got 90 results. For delimiters, I picked *peer-reviewed journals*, that were *articles* in *English*, and under Subject, selected “Material culture” which brought it to 14 results. I selected the 2nd article listed since it was available online and I could verify it had what the patron wanted.

The screenshot shows the OneSearch interface for the University of Hawai'i at Mānoa Library. The search bar contains the query "cosmology AND (antiquities OR archaeological assemplages)". The results page displays 14 items, with the first two results shown in detail. The first result is an article titled "Composing time and space in Yoruba art" by Drewal, Margaret Thompson and Drewal, Henry John, published in Word & Image in 1987. The second result is an article titled "Projections from the Top in Yoruba Art" by Drewal, Margaret Thompson, published in African Arts in 1977. Both results show options to "Get This Item", "Details", and "Recommendations".

The screenshot shows the OneSearch results page with 14 items. The first result is an article titled "Composing time and space in Yoruba art" by Drewal, Margaret Thompson and Drewal, Henry John, published in Word & Image in 1987. The second result is an article titled "Projections from the Top in Yoruba Art" by Drewal, Margaret Thompson, published in African Arts in 1977. Both results show options to "Get This Item", "Details", and "Recommendations".

ANSWER: This article has examples of Yoruba religious / cosmology-type artifacts within Africa, and it lists scholars in its bibliography. It also has some great images.

Drewal, M. (Oct., 1977). Projections from the Top in Yoruba Art. *African Arts* 11(1), 43-49+91-92. DOI: 10.2307/3335223

QUERY 8.3: I would like to review a dissertation/thesis from the University of Hawai'i that studies librarian reference services using email. (*e-resource*)

Allyson Ota
LIS 601
QUESTION SET #2

SEARCH STRATEGY: Keywords: librar*, reference, email, hawaii, “electronic mail.”
Boolean: libr* reference AND (“electronic mail” OR email).

SEARCH PROCESS: Initially tried ScholarSpace with no luck. I switched to OneSearch from the main UHM library website. I used my Boolean above, and got back 853 results. Added “AND hawaii” to my Boolean and narrowed it down to 1 result, which matched my patron’s request: [<http://bit.do/librarianemailHI>].

The screenshot shows the OneSearch interface for the University of Hawai'i at Mānoa Library. The search bar contains the query "librar* reference AND ("electronic mail" OR email) AND hawaii". The results are displayed under the heading "Show bX Hot Articles" with a dropdown arrow. There is 1 result for "Everything" sorted by relevance. The result is for a thesis titled "Seeking peer assistance via the Internet : university reference librarians' use of electronic mail to request information from weak and latent ties" by David A. Flynn (1961-;2003). It is marked as available online and may have physical copies. Below the main result, there is another section for "1 Results for Everything" with a "Sorted by: Relevance" dropdown.

ANSWER: The following article was a M.A.thesis from the University of Hawaii at Manoa, which studies librarian reference services using email.

Flynn, D. (2003). *Seeking peer assistance via the Internet : University reference librarians' use of electronic mail to request information from weak and latent ties* (Theses for the degree of Master of Arts (University of Hawaii at Manoa). Communication ; no. 3115).

Chapter 9: Health, Law, and Business Resources

QUERY 9.1: Can you please locate for me a couple of articles that review hotels in the Hawaiian hospitality industry that have been recently renovated (within the last five years). (*e-resource*)

SEARCH STRATEGY: Keywords: hawaii, hotel, resort, renovat*, hospitality, tourism.

Boolean: hawaii AND (hotel OR resort) AND renovat*

SEARCH PROCESS: Used the ProQuest Business Collection DB through the UHM library. Found it by searching through *Electronic Resources* with the keyword “business” which brought back a listing [<http://bit.do/proqbus>]. Performed an Advanced search for hawaii hotel AND renovat* with delimiters set to *full text*, published *after December 31, 2009*, since the patron wanted reviews no earlier than 2010. Selected source and document types to be *articles* or *reviews* from *magazines* or *trade publications*. (Search URL: <http://bit.do/hotelsearch>).

ProQuest

All databases > Business databases > ProQuest Business Collection

ProQuest Business Collection

Basic Search Advanced Search Publications Browse

(hawaii hotel) AND renovat*

Full text Peer reviewed ⓘ

Additional limits - Date: After December 31 2009; Source type: Magazines, Other Sources... Show all

Did you mean: (hawaii hotel) AND renovate*

73 Results [Search within](#)

ANSWER: I found a few articles which review recently renovated hotels in Hawaii. Some are on the outer islands, and others on Oahu, to give variety. These are all published within the last five years.

Ng, W. (2011). Variety is this island's spice. *Successful Meetings*, 60(3), 28-28,30,32. Retrieved from <http://bit.do/islndspice>

Pike, J. (2013). HAWAII UPDATE. *Travel Agent*, 342(12), 30-30,32. Retrieved from <http://bit.do/trvlagent>

Rauen, S. S. (2014). Hawaii. *Hospitality Design*, 36(3), 141-142,144. Retrieved from <http://bit.do/rauen>

QUERY 9.2: Using the “Electronic Journals / eBooks” sector of Hamilton Library’s research tools, locate a copy of the following article (*e-resource*):

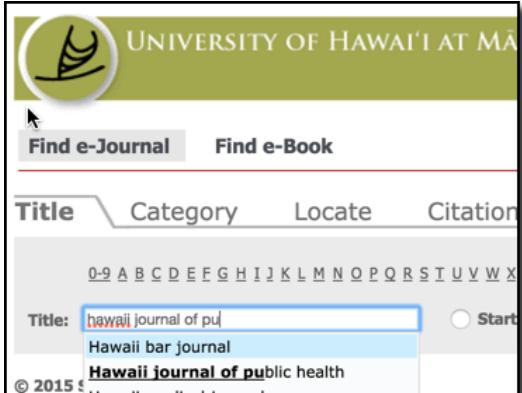
Lim, E., Miyamura, J., & Chen, J.J. (2015). Racial/ethnic-specific reference intervals for common laboratory tests: A comparison among Asians, Blacks, Hispanics, and White. *Hawai‘i Journal of Medicine & Public Health: A Journal of Asia Pacific Medicine & Public Health* 74(9), 302-310.

SEARCH STRATEGY: Keywords: hawaii, journal, medicine, “public health.” Boolean: “hawaii journal” AND “public health”

SEARCH PROCESS: Searched e-Journals within “Electronic Journals / eBooks” sector of Hamilton Library’s research tools. Tried a Boolean search: “hawaii journal” AND “public health” and got zero results. Decided to input the title. As I typed the title, the system recommended to me *Hawaii journal of public health*, which I selected, and found a note showing it is continued by *Hawaii journal of medicine and public health*, [<http://bit.do/hijournpub>]. I

Allyson Ota
LIS 601
QUESTION SET #2

looked at holdings info within Voyager, which provided a link to <http://hjmp.org/index.html>, where I could download full issues.



This screenshot shows the search results for 'hawaii journal of public health'. The search bar now contains 'hawaii journal of public health'. The results page displays the title 'Hawai'i Journal of Medicine & Public Health' with a thumbnail image of a landscape. On the left, there is a sidebar with links for 'About Us', 'Subscribe', 'Submit', and 'Past Issues'. The right side shows the journal's volume information: 'Volume 74 No. 9 September 2015' and a link to 'Download HJMPH_Sep15.pdf here'. A small box labeled 'HAWAII VOYAGER' is overlaid on the top right, containing links to PubMed, PMC, and other resources.

ANSWER: Your article is within this download for the entire Sept. 2015 issue as a PDF file, here: http://hjmp.org/HJMPH_Sep15.pdf.

QUERY 9.3: I need to understand Hawaii's "sidewalk law". In addition to providing an overview of the law's context, can you tell me when was it signed into law, and what is the legal statute code for this law? (*print resource*)

SEARCH STRATEGY: Keywords: Honolulu, Ordinances, sidewalk, sit-lie

SEARCH PROCESS: I asked the patron which sidewalk law they were referring to? The one dealing with homelessness, or the vendors and panhandlers? And she said she only knew about it having to do with homelessness, but also wanted to know about the other two. I clarified the location of the sidewalk law, since Hawaii County has its own ordinances, she said Honolulu. The patron wanted a print resource, so I searched for "Honolulu ordinances" in OneSearch [<http://bit.do/srch80ord>]. The 2nd listing was newer, and located in the Hawaiian collection's reference area, but it didn't have everything the patron needed, and the reference librarian said I'd have to look online for that. I knew Mayor Caldwell had been in the news about the sit-lie ban recently, so I googled "Honolulu sit-lie" [<http://bit.do/googl>] and checked the first result

Allyson Ota
LIS 601
QUESTION SET #2

pertaining to Bill 42, which was on the Honolulu.Gov site, so I went to their home page did a search for “roh” in the top search box [<http://bit.do/ordhi>] and got some info to help with the question (see answer below), I knew the patron wanted the actual law citation, so using the navigation from the RoH page, I clicked the navigation item *What's New -> Current Tables*, to view the table of recently enacted ordinances, where I found a lot of my answer described below.

The screenshot shows a search results page for 'honolulu sit-lie'. The left sidebar has filters for 'Personalize your results', 'Show only' (Peer-reviewed Journals, Available Online, Available in the Library), and 'Refine My Results' (Material Type: Articles, Books, Newspaper Articles, Text Resources). The main search results area shows two items:

- 1** The revised ordinances of Honolulu, 1969, comprising the ordinar 2088 through Ordinance no.3507, December 31, 1969.
Honolulu (Hawaii). Ordinances, etc.,1971
Available at UH Manoa: Hamilton (KFX1512 .A35 1969) and othe
Get This Item Locations Details Virtual Browse
- 2** The revised ordinances of Honolulu, 1990 : comprising the ordin 88-1 through Ordinance no. 90-98, December 31, 1990.
Honolulu (Hawaii);1991?
Available at UH Manoa: Hamilton Hawaiian Reference-Library Use
View 2 versions of this title

The right sidebar shows search tools and results: 'About 72,300 results (0.37 seconds)', 'Bill 42 - City and County of Honolulu' (with a link to a PDF), 'Honolulu mayor vetoes bill expanding sit-lie ban ...' (with a link to Washington Times), and 'Honolulu City Council Overrides Caldwell, Expands Sit-Lie' (with a link to Civil Beat).

ANSWER: Aloha, the City & County of Honolulu handles ordinances governing the sidewalks. The library's print version doesn't have what you are looking for yet. You can, however, access it online at the City and County's website: <http://bit.do/ch29>. The news media has referred to it as the sit-lie ban, which deals with issues of the homeless occupying space on sidewalks. Business owners, and pedestrians complained about it, and some district representatives think this measure will help. Three related bills were introduced in 2014 and a fourth in 2015; which have all been approved as ordinances despite the fact Mayor Caldwell tried to veto the last one (Bill 6) [<http://bit.do/bill06>] in May 2015, but his veto was overturned by the Council on 6/3/2015. Caldwell feared the City could lose the previous ordinances that had passed in 2014. You can read about it in this Civil Beat (2015) article: <http://bit.do/civilbeatcaldwellveto>. There's a link within the article that says more Bills are being introduced [<http://bit.do/moresl>]. I found details on the 4 bills that became ordinances through the *Table of Recently Exacted Ordinances* (TREO) <http://bit.do/recentlyenactedord>.

Through the TREO, you should look at all items regarding Chapter 29. The final column shows when each bill became effective as an ordinance... Beginning with Bill 42 , which only applied the sit-lie ban to sidewalks in Waikiki; effective as Ordinance 14-26, 9/16/2014. It seems official article numbers have not been assigned to these ordinances yet, but they will be appended to Chapter 29. I've also included links to each bill separately. You may view them here: <http://bit.do/bill42>, <http://bit.do/bill48>, <http://bit.do/bill62>, <http://bit.do/bill06>.

You expressed an interest in the panhandling and vending laws on the sidewalks when I mentioned it earlier. You can find those in the print resource on the 5th floor of Hamilton Library, in the Hawaiian reference section, at Call number: KFX1511.H59 A35 1990 or online as well, in Chapter 29. Articles 6, 6a, and 17.

Allyson Ota
LIS 601
QUESTION SET #2

City and County of Honolulu. (2015). *ROH Chapter 29*. Retrieved 27 October 2015, from
<http://bit.do/ch29>

City and County of Honolulu. (2015). [Table 1. Enacted Codified Ordinances]. *Office of Council Services Tables of Recently Enacted Ordinances*. Retrieved from
<http://bit.do/recentlyenactedord>.

Grube, N. (2015, June 3). Honolulu City Council Overrides Caldwell, Expands Sit-Lie. *Civil Beat*. Retrieved from <http://bit.do/civilbeatcaldwellveto>.

Chapter 10: Geography and Travel Resources

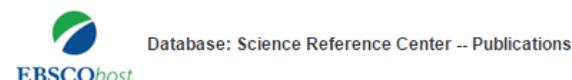
QUERY 10.1: I need full publication details for the e-journal, *Environment Hawai'i*, along with full bibliographic data for three (3) similar publications. (*e-resource and print*)

SEARCH STRATEGY: Keyword: "Environment Hawaii"

SEARCH PROCESS: Typed title into Voyager, Searching by: "Journal title begins with" and it brought back my result as a print journal. Went back to main library page and selected "Electronic Journals/eBooks" instead. Input: Environment Hawaii and could see it was available via EBSCOhost Science Reference Center from 2007 on [<http://bit.do/env808>], and they link to: <http://www.environment-hawaii.org/>. To get more recommendations, I went back to the Voyager listing and clicked the subject headings to find 3 similar publications.



The screenshot shows the HAWAII VOYAGER library catalog interface. The search results for 'Environment Hawai'i' are displayed. Key details include:
Title: Environment Hawai'i.
Publisher: Honolulu, HI : Environment Hawai'i Pub., 1990-
Description: volumes ; 28 cm.
Subjects: Environmental policy--Hawaii--Periodicals, Environmental protection--Hawaii--Periodicals, Environmental law--Hawaii--Periodicals, Environmental law, Environmental policy, Environmental protection.



The screenshot shows the EBSCOhost Science Reference Center -- Publications database. The publication record for 'Environment Hawai'i' is displayed, including the title, ISSN, and a brief description.

Allyson Ota
LIS 601
QUESTION SET #2

ANSWER: Aloha, here is the publication information you requested:

Title: *Environment Hawaii*, ISSN 1050-3285, Hilo, HI: Environment Hawaii. Published monthly, (12 iss. a year), there is no individual issue price for the e-version, but a listing of subscription rates can be found here: <http://bit.do/subscr>. Pagination varies across issues.

For 3 similar titles, I recommend:

The Environmental Notice. e-bulletin, Website: <http://health.hawaii.gov/oeqc/> issues:
<http://bit.do/oeqc>. Price: Free. Pagination: varies. Voyager record:
<https://uhlibs.lib.hawaii.edu/vwebv/holdingsInfo?bibId=2022748>

Title: Mālama i ka honua. Honolulu, Hawai‘i :Sierra Club, Hawaii Chapter. Call Number: S900.M34. Website: <http://www.hi.sierraclub.org/Malama/malama.html> Issues:
<http://sierraclubhawaii.org/news/newsletter/>. Price: free. Pagination: varies. Voyager link:
<https://uhlibs.lib.hawaii.edu/vwebv/holdingsInfo?bibId=1947296>

Title: Relating to the Land Conservation Fund and the Legacy Land Conservation Program.
Author: Hawaii Department of Land and Natural Resources. Call No. HD211.H3 H28b or online.
Price: free. Publisher: Honolulu, Hawaii :[Dept. of Land and Natural Resources]
<https://uhlibs.lib.hawaii.edu/vwebv/holdingsInfo?bibId=3097944>
Links: <http://hawaii.gov/dlnr/reports/reports/>

QUERY 10.2: How many e-journals are available via Hamilton Library that are categorized as Geography resources? Provide publication details of three (3) peer-reviewed publications from your results list. Be sure to explain the process you go through to resolve this query. (*e-resource*)

SEARCH STRATEGY: Keyword: geography. No Boolean.

SEARCH PROCESS: From the UHM library’s main website, selected *Electronic Journals/eBooks*. Made sure I was on “Find e-Journal” and selected the “Category” tab, then selected “Earth Sciences” as a Category, with SubCategory=Geography [<http://bit.do/geographyejournals>]. I chose to “Switch to table view” and in that mode all listings with an icon of a magnifying glass above some pages would have the alt-text “Peer-Reviewed” appear when I moused over it. I picked some interesting-sounding ones.

Allyson Ota
LIS 601
QUESTION SET #2

The screenshot shows the University of Hawai'i at Mānoa Library's website interface. At the top, there is a logo of a bird in flight and the text "UNIVERSITY OF HAWAII AT MĀNOA LIBRARY". Below the logo, there are navigation links: "Find e-Journal" and "Find e-Book". A search bar is present with the placeholder "Title Starts with: ACM - Ann * Ann - Arc * Arc - Bol * Bol - Cad * Cad - Cry * Next set of titles >>". The search term "ACME" has been entered. To the right of the search bar, it says "Showing page 1 of 1". Below the search bar, there are fields for "Journal title" and "ISSN". The journal title "ACME: An International E-Journal for Critical Geographies" is listed, along with its ISSN (1492-9732) and a "Peer-Reviewed" badge. The badge is highlighted with a blue box. Below this, another journal entry "Acta caroloistica" is shown, also with a "Peer-Reviewed" badge. Further down, "Acta geographica" is listed with its ISSN (0324-5268). On the left side, there is a sidebar with categories like "Category", "SubCategory", "Engineering", "Environment", "Extraterrestrials", "General and Others (341)", "Geochemistry (52)", "Geographic Information Systems & Remote Sensing", and "Geography (556)". At the bottom of the sidebar, it says "Total number of e-Journals: 556" and "Switch to Table View".

ANSWER: There are 556 e-Journals available through Hamilton Library according to its own Electronic Journals/eBooks web resource. Publication information for three peer-reviewed publications from this search are as follows:

Title: ACME: An International E-Journal for Critical Geographies. ISSN: 1492-9732. Published quarterly. Kelowna, B.C.: Okanagan University College, Dept. of Geography. Price: \$0.00 (free web resource) Available from: <http://acme-journal.org/index.php/acme>.

Title: Antipode. ISSN: 1467-8330. 5 issues a year. Worcester, MA: Blackwell Publishing. Price (by subscription): <http://bit.do/antipode>. Journal home: <http://bit.do/antipodehome>.

Title: Cartography and geographic information science. 5 issues a year. ISSN: 1523-0406 (Print) 1545-0465 (Online). Bethesda, MD: American Congress on Surveying and Mapping. URL: <http://bit.do/cartog>. Price: Subscription [<http://bit.do/cartogsubscript>].

QUERY 10.3: Use the Hamilton Library *AND* your neighborhood HSPLS branch library to locate an atlas of Oceania. Perform an ethnographic content/textual analysis of each atlas you've found to articulate your search strategy and search process as outlined below (*print resources*).

Search Strategy (for each book): -- Describe all the steps you took to find the book, including search terms, Boolean expressions, NL. -- Provide all bibliographic data for the book, including ISBN, format, and price.

Search Process details: (See Table 1 below).

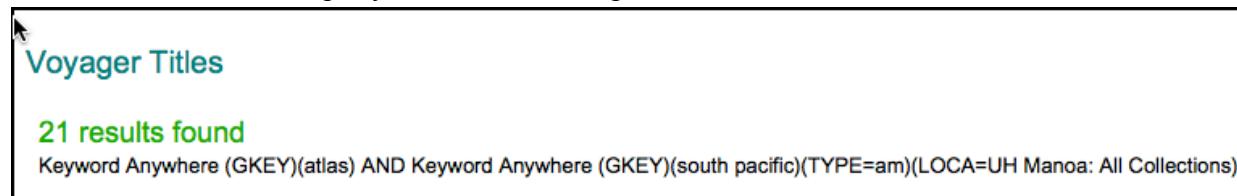
Lastly, include a picture of the front and back covers of each book along with an image of an overview map of Oceania from each text.

SEARCH STRATEGY: Keywords: Oceania, Atlas; Boolean: oceania AND atlas

SEARCH PROCESS: I discovered my keywords did not bring much back in either HSPLS or Manoa's catalogs. I used the same strategies to find both. I started throwing in "Pacific" in place

Allyson Ota
LIS 601
QUESTION SET #2

of Oceania and saw favorable results with “South Pacific” in the title, and started searching for Atlas coupled with “South Pacific,” and saw entries that overlapped at both Hamilton Library and in the HSPLS. I asked the patron if “South Pacific” was OK and was told it is as long as it overlaps with the same countries as Oceania (it did). There were different types of South Pacific Atlases, e.g. cultural, atlas, and I found a Juvenile atlas at Kaimuki Public library, so I checked with the patron who clarified they wanted one cultural atlas, and one geographical, adult-level. In Voyager, I performed an advanced search for atlas AND “south pacific” in UH Manoa’s collection, book format -- Keyword Anywhere (GKEY)(atlas) AND Keyword Anywhere (GKEY)(south pacific)(TYPE=am)(LOCA=UH Manoa: All Collections), [<http://bit.do/vyqra>] and got back 21 results. I went down to Maps to examine their 1986, *Atlas of the South Pacific, 2nd edition*. For HSPLS, I typed “atlas south pacific” [<http://bit.do/hsplsatls>] into the basic search, and excluded children’s atlases. Both libraries had the same two books I wanted to compare. I went with the geographical one at Manoa and the Cultural one at the HSPLS. The further details from the query about the search process, are listed in the table below.



Voyager Titles
21 results found
Keyword Anywhere (GKEY)(atlas) AND Keyword Anywhere (GKEY)(south pacific)(TYPE=am)(LOCA=UH Manoa: All Collections)

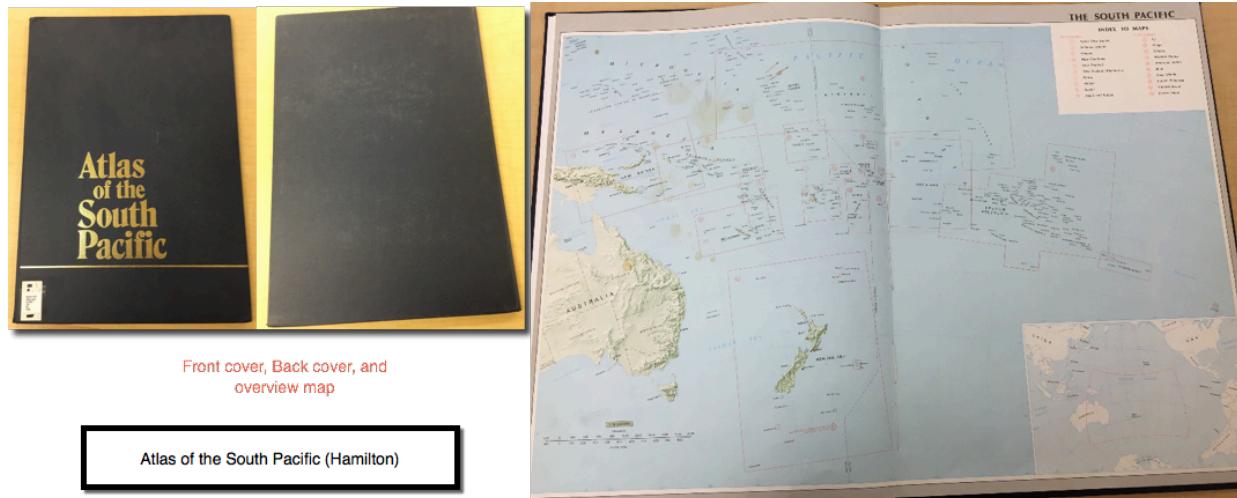
Table 1. Search Process Details.

	<i>Cultural Atlas of New Zealand & the South Pacific (HSPLS)</i>	<i>Atlas of the South Pacific, 2nd edition (UHM - Hamilton)</i>
-- Where is the book shelved? Does it circulate or not? Why do you think that is?	In Hawaiian/Pacific on a standard book shelf by call no. It circulates 1-3 times/year.	In the Map Collection. Reference only, in an Atlas case (due to size, probably). no circulation allowed, probably due to being out of print and so large.
-- What condition is the book in?	Good condition with some scuffing on the jacket.	Good condition.
-- What are the features of the book? (contents, plates, index, appendices, etc.)	Contents, Geographical background, Information about the migrations, Post-European contact, Glossary, Bibliography, List of Illustrations, Gazetteer, Index. Special features about	Index, Contents, Notes on the map, legend, plates, Gazetteer.

Allyson Ota
LIS 601
QUESTION SET #2

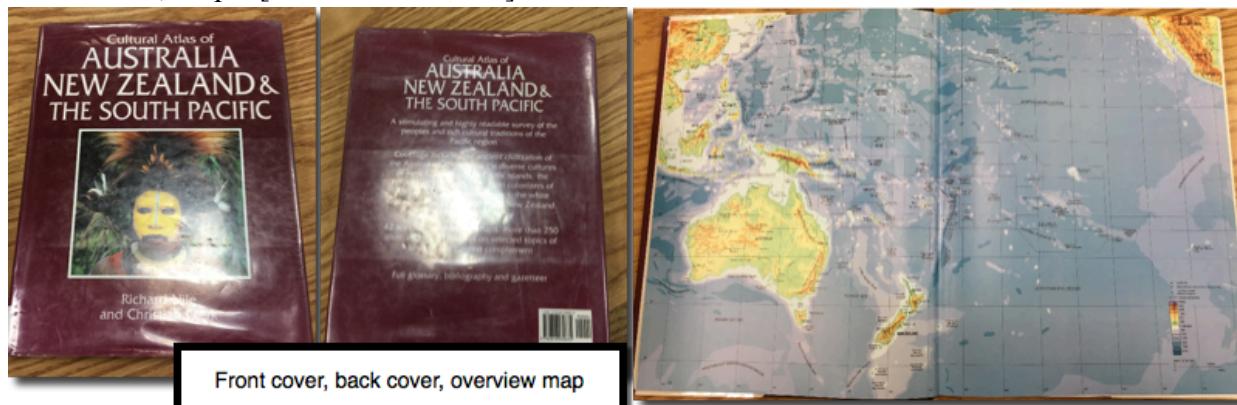
	animals, art, tattoo, with select island profiles.	
-- Which library provided the most current publication? Why do you think that is?	Both had the same books, which leads me to think they are good items.	Both had the same books, which leads me to think they are good items.

ANSWER: Here is your geographic atlas resource from UHM Hamilton Library:
(n.a.). (1986). *Atlas of the South Pacific, 2nd Edition*. Wellington, NZ: Government Printing Office. ISBN: 047701349X. Print, Hardcover. No Price listed / out of print. [Call No. G2862.S6 A8 1986].



Here is the cultural atlas resource from the Hawaii State Library:

Nile, R. & Clerk, C. (1996). *Cultural Atlas of New Zealand & the South Pacific*. Oxfordshire, England: Andromeda Oxford Limited. ISBN: 0816030839. Print, Hardcover, \$50.00 U.S. illus, maps. [Call No. H 990 Ni]



Chapter 12: Government Information Resources

Allyson Ota
LIS 601
QUESTION SET #2

QUERY 12.1: I am recently divorced and am reverting back to legally using my birth surname. Can you please provide me with information on what I need to do to get a new passport with my refurbished surname? (*e-resource*)

SEARCH STRATEGY: Keywords: passport, “name change.” No Boolean.

SEARCH PROCESS: I went to [<https://www.usa.gov>] since Cassel and Hiremath recommend it as a place for eGovernment resources. Went to “Travel and Immigration” --> “U.S. Citizens Traveling Abroad.” → Getting or Renewing a U.S. Passport” -> “Renew a Passport.” Then I clicked the link to the *Passport Application Wizard*, [<http://bit.do/passwizard>], and it brought me to the *U.S. Passports & International Travel* page [<http://bit.do/usPassports>]. From the main menu I chose “Your U.S. Passport” → “Change or Correct a Passport” and saw a link for Name Changes [<http://bit.do/psprtnamechg>]. I could see it was OK for the patron to submit form DS-82 and go through the process of renewing her passport.



ANSWER: You can apply to renew your passport. All the instructions are broken down nicely here: <http://bit.do/renewpssprt> and say basically to submit all the following by mail:

- 1) Form DS-82, which you can download and hand-fill, or do online and print:
<http://bit.do/ds-82>
- 2) Your current passport
- 3) Your court order showing your name change back to your surname
- 4) A color passport photo; guidelines here: <http://bit.do/psprtphoto>
- 5) All applicable fees, to be paid by personal check or money order. Fees vary if you want just the passport book, or want to add the card, and if you need expedited processing time or a faster shipping speed. All that info is here: <http://bit.do/passportfees>

When mailing everything, they recommend you use a large envelope and don't fold the application. They also strongly suggest a trackable delivery method. Original documents will be returned to you with your new passport. If you travel a lot, and want a larger passport book “with

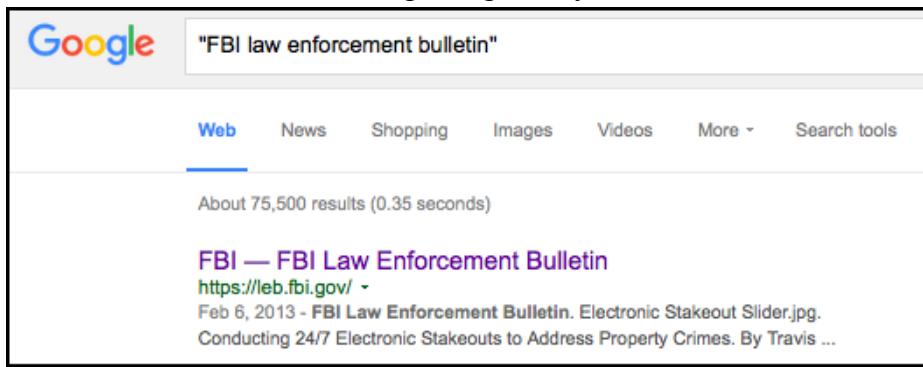
Allyson Ota
LIS 601
QUESTION SET #2

52 pages (at no additional cost) check the ‘52 page’ box at the top of your passport application.” All this info is in the first link I gave you if you need to refer to it (<http://bit.do/renewpssprt>).

Travel.state.gov. (2015). *Renew a Passport*. Retrieved 23 October 2015, Retrieved from
<http://bit.do/renewpssprt>

QUERY 12.2: Browse systematically through recent editions of the FBI Law Enforcement Bulletin. Give examples of reference questions that might be satisfied by using this source. (*e-resource*)

SEARCH STRATEGY: Using Google, Keywords: “FBI law enforcement bulletin” in quotes.



The screenshot shows a Google search results page. The search bar contains the query "FBI law enforcement bulletin". Below the search bar, there are tabs for Web, News, Shopping, Images, Videos, More, and Search tools. The "Web" tab is selected. Below the tabs, it says "About 75,500 results (0.35 seconds)". The first result is a link to the "FBI — FBI Law Enforcement Bulletin" website, with the URL <https://leb.fbi.gov/>. The snippet of the page content includes "Feb 6, 2013 - FBI Law Enforcement Bulletin. Electronic Stakeout Slider.jpg. Conducting 24/7 Electronic Stakeouts to Address Property Crimes. By Travis ...".

SEARCH PROCESS: My google search [<http://bit.do/fbileb>] brought up the bulletin at the top. I clarified with the patron how many reference questions to gather, (3). Went to [<https://leb.fbi.gov/>]. Went through a bunch of recent issues to glean some questions. I noticed all feature articles were cited the same way, and a regular feature was *Bulletin Notes*, in which acts of rescue were reported and there was also a notice at the bottom where it seems they are continually seeking submissions for certain sections / features. I made questions out of these.

ANSWER: Here are the questions I came up with re: the FBI Law Enforcement Bulletin:

- 1) I want to submit an article to the FBI Law Enforcement Bulletin. What citation style should I follow?
- 2) I am a police officer with the Honolulu Police Department, and my partner did a heroic thing that resulted in saving the lives of three people working in a convenience store. Her quick thinking saved the day. How can I submit a story of her bravery to the *FBI Law Enforcement Bulletin*?
- 3) I am interested in highlighting my department's patch. How can I go about doing that?

QUERY 12.3: Use the latest issue of the *Statistical Abstract of the United States* to locate statistical information on libraries. What types of library statistics are available? (*print resource*)

SEARCH STRATEGY: Keywords: “Statistical abstract,” “United states”

SEARCH PROCESS: Searched OneSearch for [“Statistical abstract” “United states”] and got the desired result listed second since it was newer than the top listing. The patron said she

Allyson Ota
LIS 601
QUESTION SET #2

wanted the number of libraries in the U.S. that were: 1) public, 2) academic, 3) school media center, and 4) special libraries / archives. I found every category using the index and looking at tables in the physical copy, except for the school media centers. I went to the National Center for Educational Statistics (NCES) [<http://nces.ed.gov/programs/coe>] since it was listed as a Data source on educational data. On the NCES site, I searched the site with: “school library media.” I selected the “tables” tab. The top table link showed the number for “All public school libraries/media centers” [https://nces.ed.gov/programs/digest/d13/tables/dt13_701.20.asp].

The screenshot shows the University of Hawai'i at Mānoa Library's OneSearch interface. The search bar contains the query "Statistical abstract" "United states". The search results page displays a single item: "ProQuest statistical abstract of the United States." by ProQuest (Firm); 2012-. It is available at UH Manoa: Hamilton Government Docs-Library Use Only (C 3.134:) and other locations. Below the main search bar, there are tabs for "Get This Item", "Locations", "Details", and "Virtual Browse". The "Locations" tab is currently selected. The results table shows two entries: "UH Manoa: Hamilton Government Docs-Library Use Only" and "UH Manoa: Hamilton Government Docs Reference-Library Use". Both are marked as "(C 3.134:)" and "Available". A yellow box highlights the "Summary Holdings: 2015 ..." and "More holdings information" links. To the right of the search results, there is a thumbnail image of the book cover.

ANSWER: The latest issue of the Statistical Abstract of the United States (SAUS), was published in 2015. I consulted the NCES to get school media library stats.

Total number of public libraries: 8,956 from *Table 1169. Number of Public Libraries and Library Services by State: 2011*, (ProQuest, 2015).

Total number of academic libraries: 3,793 from *Table 313. Academic Libraries by Selected Characteristics: 2012*, (ProQuest, 2015).

Total number of special libraries: 2,301 from *Table 1136. Information Industries -- Type of Establishment, Employees, and Payroll: 2012*, (ProQuest, 2015).

Total number of school libraries: 81,200 from the National Center for Educational Statistics, (2015), *Table 701.20. Selected statistics on public school libraries/media centers, by level and enrollment size of school: 2011-12*. (NCES, 2015).

National Center for Education Statistics. (2015). *Selected statistics on public school libraries/media centers, by level and enrollment size of school: 2011-12*. Retrieved 23 October 2015, from https://nces.ed.gov/programs/digest/d13/tables/dt13_701.20.asp

ProQuest. (2015). *ProQuest Statistical Abstract of the United States*. Lanham, MD: Bernan.

Evaluating Websites

Allyson Ota
LIS 601
QUESTION SET #2

QUERY EW.1: Search and find the official Hawaii state government site. Describe what you find useful about the site and use the Web site evaluation criteria to give an assessment of the site and assign qualitative numerical values for each of the evaluation criteria. Answer the following:

- How many public libraries are there in the State?
- How many Farmer's Markets are held regularly?
- Which company is the top employer or has the most employees?

SEARCH STRATEGY: Keyword: hawaii, government.

SEARCH PROCESS: In Google searched “hawaii government” and the hawaii.gov site was the first website entry [<https://portal.ehawaii.gov/>]. Went to “Residents” at the top and found links to Libraries and Farmer’s Markets right away. Even though it said “55 Libraries” when I clicked it, it got a little confusing whether that included special and academic libraries. I scrolled to the

bottom of the page, clicked the link to <http://bit.do/libmap>, which took me to a map on the data.hawaii.gov site, where I clicked the heading, “Libraries State of Hawaii” and then verified it was 55 public libraries here: <http://bit.do/publibhi>. For Farmer’s Markets, I clicked the front page link, (which said 230



Markets) and followed the same process... was brought up into a map view, scrolled to the bottom to get data: <http://bit.do/fmdata>, and then clicked the heading and was brought to the data, which had numbered rows, however 5 of those had no market listed and were headings for data, so the number was $230 - 5 = 225$ Farmer’s Markets. To finish, I clicked “Jobs & Employment” and saw links to the “Top 50 Employers” for the Counties of Honolulu, Hawaii, and Maui. I chose to search Honolulu since I felt it would have the largest employer of the three counties. I noticed they appeared to be listed in order of employee size range, since none of the other fields matched up, however the numbers were blank for Honolulu and Maui county. Only the Hawaii County had numbers for the Emp size range field. I scrolled to the bottom of the Honolulu page and I found a link to the data we needed here: <http://bit.do/top50HonCounty>.

Allyson Ota
LIS 601
QUESTION SET #2

ANSWER: Aloha! To answer your questions, there are 55 Public Libraries in Hawaii, and 225 Farmer's Markets held regularly. The state's top employer (with the most employees) is Altres Medical with 10,000+ employees.

In assessing the Hawaii.Gov website, I've assigned values to the five main Website evaluative criteria, on a scale of 1 - 5, with 1 being poor, and 5 being excellent. Data.hawaii.gov is connected to the site, so it is included in this evaluation:

Authority: 5
Accuracy: 2.75
Objectivity: 5
Currency: 5
Coverage: 5

The main page of the website looks like Microsoft Windows' current operating system (OS), where icons are used to help inform, and to help users navigate. While the layout was somewhat helpful, I felt like I had to dig a bit more to find the actual data I needed, and it wasn't intuitive to find the correct info, when links to the data were all the way at the bottom of some pages, generically labeled, "Data Provided by data.hawaii.gov" (for library and farmer's markets). Then when I clicked those data links it brought the map up in a viewer with filtering options, which led me to click the respective heading since it said it was "Based on Hawaii Farmer's Markets/" or "Based on Libraries State of Hawaii." But that is not user-friendly, and I think some people may have difficulty finding accurate data, or will think the number showing on the home page for the Farmer's Market (230) is accurate. This makes me wary about trusting numbers right away. Additional searching somewhat satisfies me, if I can see it pulling numbers from data.hawaii.gov, but the spreadsheet for the farmer's market had an inaccurate line count and I subtracted 5 from the total. For the question about the largest employer in the state, I created a new view-- rearranging the columns to list Employee Size third, and saved it here:

<http://bit.do/top50em>

Hawaii.gov. (2015). *hawaii.gov | Official Website of the Aloha State*. Retrieved 26 October 2015, from <https://portal.ehawaii.gov/>

Data.Hawaii.Gov. (2015). *Top50-EmpSizeListed3rd | Data for Hawaii | data.hawaii.gov*. Retrieved 26 October 2015, from <http://bit.do/top50em>

QUERY EW.2: Search the Web and report on a site that you think would be useful to librarians in providing reference service to students and/or faculty in an academic library. What would students and faculty use it for? Describe what you find useful about the site and use the Web site evaluation criteria to give an assessment of the site and assign qualitative numerical values for each of the evaluation criteria.

Allyson Ota
LIS 601
QUESTION SET #2

SEARCH STRATEGY: Keywords: ACRL, information literacy, resources.

SEARCH PROCESS: Typed in Google: ACRL information literacy resources, and got the top result for: <http://www.ala.org/acrl/issues/infolit>. I clicked on the link to “Teaching & Learning” and “Faculty & Administrators” and found some useful links to tutorials on information literacy, doing research, etc., that librarians, students, and faculty can refer to.

A screenshot of a Google search results page. The search query "acrl information literacy resources" is entered in the search bar. Below the search bar, the "Web" tab is selected, followed by News, Images, Shopping, Videos, More, and Search tools. The search results indicate "About 83,300 results (0.34 seconds)". The top result is a link to "Information Literacy Resources - American Library Association" from www.ala.org/acrl/issues/infolit, maintained by the American Library Association. The snippet describes the resources as being maintained by the Student Learning & Information Literacy Committee and helping users advocate for, develop, and apply information literacy.

ANSWER: Hi, I think the ACRL Information Literacy site [<http://www.ala.org/acrl/issues/infolit>] would be a great resource: I found some useful links to tutorials on information literacy, doing research, etc., that librarians, students, and faculty can refer to. For students there was an interesting page called Peer-Reviewed Instructional Materials Online Database” which instructors and librarians may also like: <http://primodb.org/>. I browsed it and there were some interesting and fun online exercises like this: <http://go.mu.edu/english1001-cites>, where you drag and drop citation information. It looks like it would help with research writing.

Authority: 5
Accuracy: 5
Objectivity: 5
Currency: 3
Coverage: 2

QUERY EW.3: I would like to learn how I can become a midwife in Hawaii. What courses do I need to take? Are there professional associations for midwifery in Hawaii? What conferences can I attend?

Start with the search string “hawaiian midwives” and use the Web search engines google.com and bing.com to look for information to resolve this query. Use both search engines for the query and compare the results. Illustrate your search process with annotated screen captures.

For each website you visit, use established Web site evaluation criteria to give an analysis of your search strategy and process, as follows:

- a. In Web search engines do concept analysis; use Boolean operators to add and combine search terms; use stemming with NL; use quotes to “enclose NL phrases” making sure phrases are grammatical.

Allyson Ota
LIS 601
QUESTION SET #2

- b. Present the strategy that worked best to focus the results.
- c. Did you get the same sites with each search engine?
- d. Did you revise your search at any time? How many times? In what way?
- e. How easy was the information to locate?
- f. What problems or obstacles did you encounter?

SEARCH STRATEGY: keyword: “hawaiian midwives” (initial). certification, requirements, midwifery, hawaii. Boolean: “hawaii AND midwife AND (requirements OR certification).” NL: “How to become a midwife in Hawaii?”

SEARCH PROCESS: Google vs. Bing: In Google I got back some good results using “hawaiian midwives” as a search term. It did not suggest other search strings. In Bing, it mentions zero results were found using the initial string, and it instead displayed results for “hawaii midwives.” Bing suggested search strings as I typed, and on the right, listed “Related searches” when displaying my results. Bing seemed to return results (analyzed top 3), related to finding a midwife in Hawaii, and a blog from University of Minnesota about integrative therapies to study on the Big Island [<http://bit.do/bingmh>]. Google’s top 3, [<http://bit.do/googlmh>], brought back one of the same results as Bing (<http://www.midwivesallianceofhawaii.com/>), a forum, and a facebook page as the top 3 results. In this match, I think Bing was closer to what we wanted, but I don’t feel the keyword phrase was good enough for what the patron wanted to know.

The screenshot shows two side-by-side search results. On the left is a Google search for "hawaiian midwives". The search bar contains the query, and below it is a list of three results. On the right is a Bing search for the same query. The search bar contains "hawaiian midwives", and below it is a list of six suggested search terms: "hawaiian midwives", "hawaii midwives", "hawaii midwives alliance", "hawaiian midwifery history", and "hawaii midwife jobs".

NL in Quotes. When I input “How to become a midwife in Hawaii?” in Google, I got really bad results. Only 3, and some looked like ads. In Bing, I fared better, with Related search options and better results.

The screenshot shows two search engines, Google and Bing, displaying results for the query "How to become a midwife in Hawaii?".
Google Results:

- 5,520,000 RESULTS
- Anytime
- Nurse Midwife Programs | AllNursingSchools.com**
Ad | AllNursingSchools.com/Midwifery
Find Midwife Programs & Request 100% Free Info. Application Made Easy!
 - Online Programs**
Earn Your Degree At Home.
Find Accredited Online Programs.
 - Classes & Courses**
Over 100 Programs To Choose From.
Request Enrollment Info Today.
 - Classroom Programs**
Find Programs In Your Area.
Search Programs By Zip Code.
- How to Become a Midwife in Hawaii | HI - Allied Health World**
www.alliedhealthworld.com › Midwife
Becoming a midwife in Hawaii is a matter of obtaining the right education, experience, and certification, and then finding a position with a hospital, government ...
- Midwife Regulation Bill: Annette Manant**
hawaii.midwife.org
... we also offer practical information to the public on midwifery and access to midwives ...

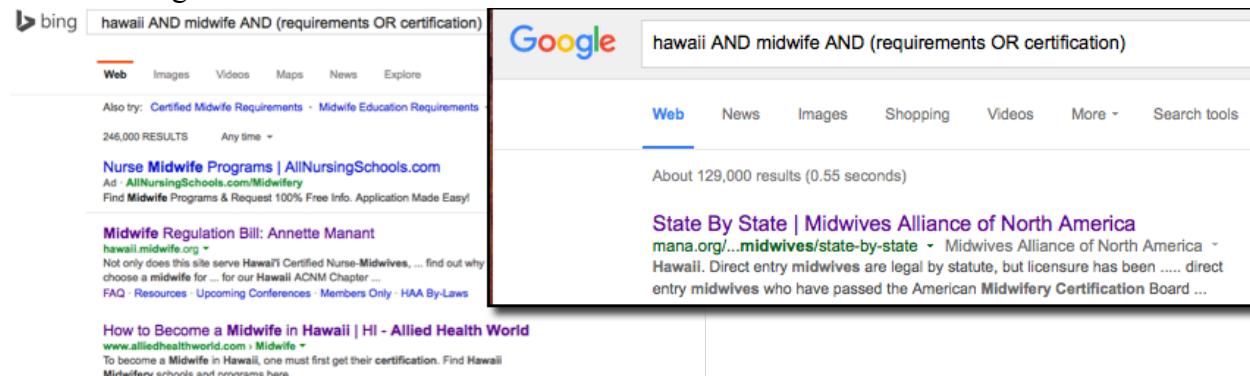
Bing Results:

- 6 T Sign in
- 2 results (0.65 seconds)
- How to Become a Midwife in Hawaii | HI - Allied Health World**
www.alliedhealthworld.com/becoming-midwife-in-hawaii.html
Becoming a midwife in Hawaii is a matter of obtaining the right education and certification, and then finding a position with a hospital, government ...
- Certified Nursing School In Hawaii - Searchzone.3e**
searchzone.3eeweb.com/carl/Certified_Nursing_School_in_Hawaii
How to Become a Midwife in Hawaii | HI - Allied Health World. To be Hawaii, one must first get their certification. Find Hawaii Midwifery sch
- Want To Become A Midwife?**
Ad | www.lucinamaternity.org/ -
Lucina Wants To Revolutionize Child Birth In California. Find Out More

Allyson Ota
LIS 601
QUESTION SET #2

When I removed the quotes from the NL string Google gave much more back <http://bit.do/googmwnq/> (instead of just 3 results), but the results in Bing were more relevant: <http://bit.do/bingnqmw>.

When I tried a Boolean I got almost the same quality of results in Google [<http://bit.do/googboomw>], and Bing [<http://bit.do/bingboomw>]. Google's top result was helpful in that it showed Hawaii does not currently offer direct entry midwives licensure, (<http://bit.do/manamid>), but gives a link to state requirements for Certified Nurse-Midwives, and states they are Advanced Practice Registered Nurses (APRN). The patron had said she was just starting out in trying to become a midwife, and I could determine that means she would require an APRN degree.



Bing gave a good top result to a site called <http://hawaii.midwife.org>, where I could read about midwives. This was also returned in my initial search by both Google and Bing.

I started looking into becoming an APRN as a first step. Search string: “APRN hawaii midwife college” Bing <http://bit.do/bingaprse> and Google <http://bit.do/googlaprnc> seemed to have some overlap. I looked at the UHM Nursing Pre-Health site which Google brought up <http://bit.do/uhtmurs>. I did a search for the text “midwife” on the page, and found information. This was not an easy search process, but I liked using results in both Bing and Google to gather information. For something complex, I don’t see why you’d limit yourself to one resource if you could use two. A search for conferences with string: “conference hawaii midwife” brought up the good results in Bing [<http://bit.do/bingconfmw>], but the top results in Google [<http://bit.do/googconfmw>], were current, while the top site from Bing was out of date. Google referred me to the Midwives Alliance of Hawaii <http://www.midwivesallianceofhawaii.com/#!news/c1sc1>.

ANSWER: While there are no midwifery schools in Hawaii, a bachelor’s in nursing would be a place to start, since an APRN is a first step to becoming a midwife in Hawaii. I checked UH Manoa’s website, where they mention you can become a Nurse-midwife as part of their Advanced Practice Registered Nurse program.

<http://manoa.hawaii.edu/undergrad/pac/health/health-nursing/>. If you’re interested in taking

Allyson Ota
LIS 601
QUESTION SET #2

some of the lower-level courses, Kapiolani Community College is part of the UH Manoa system, and the tuition is lower. <http://www.kapiolani.hawaii.edu/academics/programs-of-study/associate-degree-in-nursing-2/>. Here is a link to procedures for registering for the program <http://bit.do/kccproced>.

As for conferences or events, The Midwives Alliance of Hawaii seems to have some current listings: <http://www.midwivesallianceofhawaii.com/#!news/c1sc1>. Mahalo, I hope this helps.